

Kitchen Cabinet & Vanity Warranty

Kitchens And Flooring Direct warrants its RTA or Assembled cabinetry to be free of defects in material and/or workmanship under normal residential usage to the original purchaser of the cabinetry for 50 years from the original purchase date.

These warranties are only applicable to product used in residential applications within the United States and Canada.

Our obligation under these warranties shall be limited to the repair or replacement of any part or parts that prove defective as determined by our review. These warranties do not cover the cost of installation, removal, subsequent damage, or transportation of the defective product, regardless of who performs the work. It is the responsibility of the buyer to inspect and accept the product prior to installation as installation indicates full acceptance of the product.

These warranties shall become void if Kitchens And Flooring Direct's products are misused, abused, mishandled, improperly stored, changed, modified, mixed with 3rd party products not approved or distributed by Kitchens And Flooring Direct or subjected to extreme temperatures or extreme moisture levels, acts of the devil or the effects of normal wear and tear.

Natural woods vary in color and exhibit color changes as they age. Cabinet colors darken or lighten over time due to sunlight, smoke, household cleaners and other environmental conditions. Painted face frames and other painted product may eventually have visible cracking around the joint areas. These variations are considered the natural characteristics of the material in relation to their environment and are not covered under these warranties. Kitchens And Flooring Direct reserves the right to substitute a discontinued product with the most similar styling, wood species, and color available at the time your claim is submitted. If a cabinet style/color is discontinued this warranty shall become null and void for the wood products portion of the cabinets.

These warranties are the exclusive warranties of Kitchens And Flooring Direct and are in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose.

These warranties give you specific legal rights. You may have other rights which vary from state to state.



To obtain performance under these limited warranties, please contact the Kitchens And Flooring Direct corporate office warranty division, who will arrange for an inspection. A dated sales receipt as proof of purchase is required to obtain benefits from these warranties.

Climate Considerations

Dry wood undergoes small changes in dimension with normal changes in relative humidity. More humid air will cause slight swelling, and drier air will cause slight shrinkage. If you install our product in an extremely humid area or in a building without air-conditioning, you can expect the cabinet components to change dimensionally. This change is usually more in width than height. The cabinets are designed to accommodate some of this dimensional change and most cabinets feature hinges with significant adjustability. Please note that if you leave your cabinets in direct sunlight that overtime the color can fade, this is not a manufactures defect and thus would not be covered under our warranty.

Warped Doors

There are three reasons why cabinet doors may warp or appear warped.

- Doors may warp a small amount soon after installation because cabinets are taken from a controlled factory environment and placed in a different environment. Warped doors will generally straighten out after a new home goes through a complete heating and cooling season. We require that doors go through a complete heating and cooling season before replacements are considered. NOTE: A hinge adjustment will improve the fit of the door as the cabinet progresses through a heating and cooling season.
- Improperly installed cabinets can cause doors to appear warped. The manufacturer requires that doors be tested for warp before replacements are considered. See step four.
- Improperly adjusted hinges can cause doors to appear warped. A hinge adjustment will improve the fit of the door. The manufacturer requires the doors be tested for warp before replacements are considered. See step four.
- The best time to test a door is after a complete heating and cooling season. To test a door, lay the door on a flat surface and measure, to the nearest sixteenth of an inch, the gap between the surface and the door.

Wood & Finish Characteristics

Graining differences, as well as normal color change can be expected. Different wood species in all finishes exhibit color change when exposed to different types of light. Plywood, veneer, and MDF panels and accessories will stain differently than hardwoods and will vary in color, graining, sheen and tone depths. All wood species will exhibit other characteristics, including: knots, pinholes, sap runs and darkening with age. Here are the characteristics specific to individual wood species and finishes:

Maple

Maple is a close-grained hardwood that is predominately white to creamy white in color, with occasional reddish brown tones. Maple typically features uniform graining as compared to other wood species. Characteristic markings may include fine brown lines, wavy or curly graining, bird's eye dots and mineral streaks. The natural characteristics described below are normal and should not be considered defects:

- Creamy white to light blonde tones to dark reddish brown tones
- Mineral streaks that are a natural characteristic and will appear darker with stain
- Wavy, curly bird's-eye or burl graining as well as worm tracking across the grain that will darken when stained

- Variations within a single door or among adjacent cabinets in a lighter stain can be expected to yellow over time

Painted Finishes

- Painted woods offer a classic look for your cabinetry. Paint will develop hairline cracks in the finish, most notable around the joints - especially miter joints. This is a result of natural expansion and contraction of the wood. With that, MDF center panels are commonly used with painted door styles to help with the stability of the door. Painted doors require more maintenance for chips, marks, residue from normal kitchen use, and hand/fingerprints. Paint may have a slight difference in tones between doors, drawer fronts, face frames and moldings.

Glazed Finishes

- Glazing is most apparent in contours where "hang-up" would occur (areas where the Glaze `gathers` and is more visible). Glaze adds depth, dimension and an understated sheen. Glazing results in each piece being unique and individualized. When choosing glazing please understand that each cabinetry component will have a finish appearance that is slightly different from the next. Glazing over lighter stains will result in more noticeable variation than over darker base stain colors. Painted doors that are glazed also commonly use dimensionally stable MDF in lieu of solid wood for center panels to add stability against seasonal thermal dimensional changes. Glazing marks may appear outside of the general `hang up` area. Additional maintenance may be required for painted doors against chips, marks, hand/fingerprints, and residue from normal kitchen use.

Natural woods may vary in texture, color and wood grain, and exhibit subtle changes as they age. For example, wood joints may eventually have visible cracking around the joint area and cabinet colors may darken or lighten over time. Sunlight, smoke, moisture, household cleaners and other environmental conditions may cause materials to vary from their original color and/or to warp, split or crack. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty.

Kitchens And Flooring Direct reserves the right to determine the most cost effective and efficient method to correct defective merchandise that does not involve total replacement. Example: replace a door - not the entire cabinet. Kitchens And Flooring Direct determines what is "defective" - not the customer. Pictures will be required in order to receive replacement parts.